

## TERMS AND CONDITIONS

### I. Basic provisions

1. These terms and conditions govern the relationship between the buyer and the seller in the field of Internet copies of the product (hereinafter referred to as "Seller") and its customers (hereinafter referred to as "Buyer").

2. The seller is the company [SpaceProtect, which does not have a fixed seat, is a business entity, is a VAT payer, and deals with the sale of Internet resources for securing Minecraft servers, Website CDN and an antiRaid Discord BOT].

#### 2.1. Information of seller

Identification number of the organization: 19243502

Responsible person: Jakub Kakes

Support email: [support@spaceprotect.net](mailto:support@spaceprotect.net)

Support discord: <https://discord.gg/SQdmP7xpW2>

Abuse contact: [poye@spaceprotect.net](mailto:poye@spaceprotect.net)

]

3. Buyer means any person who, outside the scope of his business activities or outside the scope of an independent executive profession, enters into a contract with the Seller or otherwise deals with him to purchase goods offered by the Seller.

1.

4. At the commencement of legal proceedings, the Seller shall transmit to the Seller only the data necessary for the commissioning of the Services

on its server/origin:

- IV. Email
- V. Domain (Subdomain/s)
- VI. Backend the IP of your server ( origin )
- VII. Port
- VIII. Discord webhook

5. Legal relations between the Seller and the Buyer not expressly regulated by these terms and conditions are governed by the relevant provisions of Act no. No. 89/2012 Coll., (Civil Code), Act. No. 634/1992 Coll. on consumer protection as well as related legislation.

6. The Buyer is aware that by purchasing products that are in the Seller's business offer, he does not acquire any rights to use registered trademarks, distribute software, pirate files, create additional copies of the product, trade names, company logos, or patents of the Seller or other companies, unless otherwise agreed in a specific case by a special contract.

7. All contracts are stored for at least 30 years.

## II. Information security and protection

1. By concluding the contract, the Buyer confirms that the personal data he has provided is true and agrees that the data provided by the Seller will be processed and stored following the Personal Data Protection Act and the General Data Protection Regulation (GDPR).

2. The Seller declares that all personal data of the Buyer will be used only to perform the contract and will not be otherwise disclosed or provided to a third party; except for the situation related to

distribution or payment concerning the ordered goods (communication of

the name and address of delivery).

3. We may send email notifications regarding ongoing attacks.

#### IX. A conclusion of the contract

1. The purchase contract is concluded based on the Seller's acceptance of the Seller's offer by ordering the goods, which are listed on the Seller's website. The order cannot be made by phone.

2. Buyers can receive the Invoice only on request.

1.

#### V. Withdrawal from the contract

If the Buyer has received his ordered goods, he has 14 days to complain about the goods, and later complaints will not be taken into account.

#### VI. Defective performance rights

1. The Seller is responsible to the Buyer for the fact that the goods at the time of acceptance have no defects other than the corresponding degree of use or wear that the goods have due to their age and that at the time the Buyer took over the goods:

the goods have the properties agreed by the parties and, in the absence of an agreement, have the properties described by the seller or which the Buyer expected concerning the nature of the goods;

the goods are suitable for the purpose stated by the Seller for their use or for which goods of this type are usually used;

the goods are in the appropriate quantity, measure, or quality;

the goods comply with the requirements of legal regulations.

2. In the event of a defect, the Buyer is obliged to report this defect so that this defect can be rectified.

3. The Buyer does not have the right from defective performance if the

Buyer knew before taking over the item that the item was defective, or if the Buyer caused the defect himself.

4. If the defect is remediable, the Buyer may demand either repairs or additions to what is missing or reasonable discounts on the purchase price. If the defect cannot be eliminated and the goods cannot be used properly for it, the Buyer may either withdraw from the contract or demand a reasonable discount from the purchase price.

1.

#### VII. Complaint goods

1. In case of a complaint during the warranty period (14 days), the Buyer may inform the Seller on discord: <https://discord.gg/SQdmP7xpW2> or by e-mail "[support@spaceprotect.net](mailto:support@spaceprotect.net)"

2. Warranty claims do not apply to damage caused by:

mechanical damage to the goods (which means the unauthorized modification of the code),

by using the goods in conditions that do not correspond to the parameters specified in the documentation,

improper handling, servicing, or neglect of care of the goods,

normal wear and tear of the goods (using an outdated version).

#### VIII. Product information

1. Information about the goods offered in the Seller's online store is for illustrative purposes only and may differ in detail from the delivered goods.

#### IV. Payment Terms

1. The seller may withdraw from the contract without giving a reason

2. Goods can only be paid for online, using the PayPal (Europe) S.à r.l.

et Cie, S.C.A.

#### X. Terminating of license

1. Hosting any services that are against the law and morality on SpaceProtect CDN is against our rules and your license will be immediately revoked and your actions will be reported to an administrative authority
2. We are not responsible for any program or audiovisual content created, hosted or forwarded by you that will be on the Site or Discord Server under our protection.
3. Termination of the service is immediate and irreversible, after the termination of the service you no longer have the right to claim or refund, your data will be handled according to the paragraphs previously mentioned

#### XI. Final provisions

These business conditions form an integral part of every contract concluded between the Seller and the Buyer with effect from [02.05.2023] Current business conditions are available on the Seller's website.

The seller reserves the right to change these terms and conditions without prior notice.

Last update: 26.05 2024